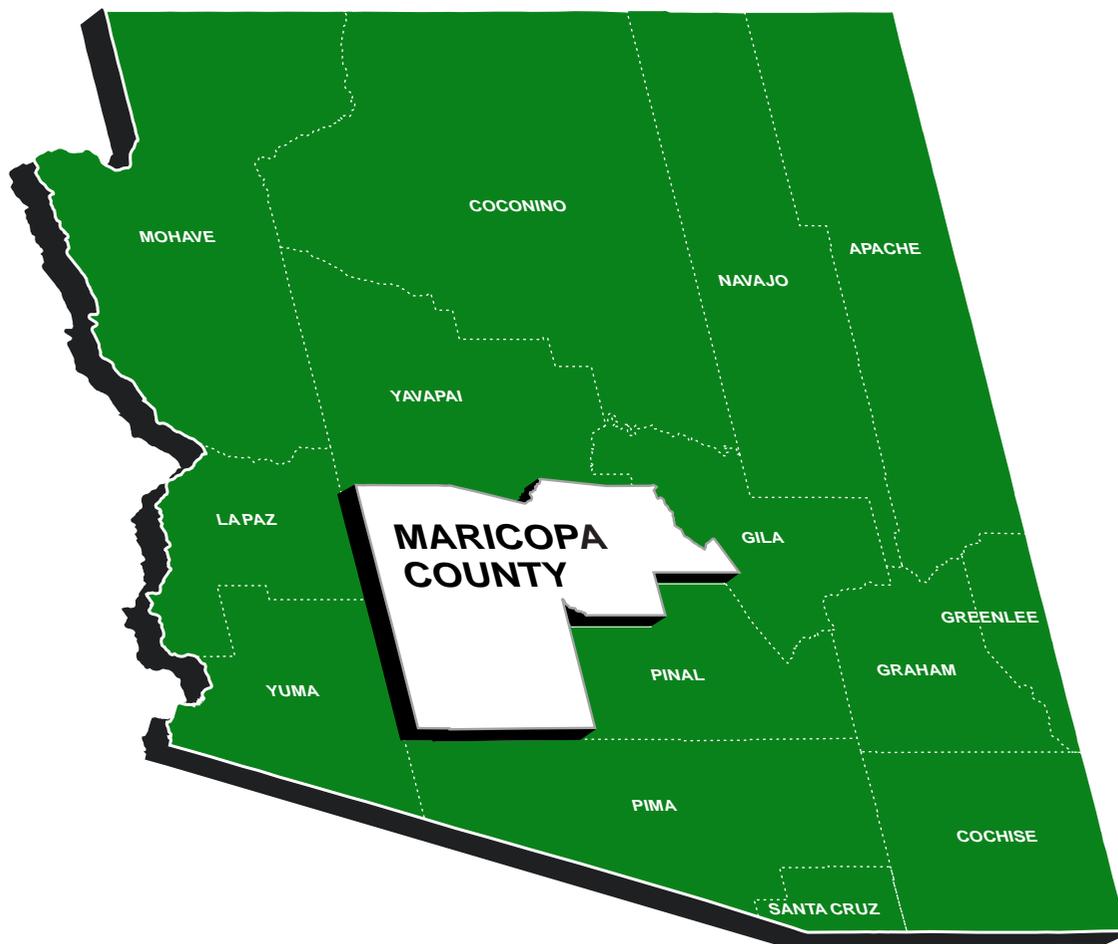


Risk Management Annual Report

Fiscal Year Ended June 30, 2014



Maricopa County, Arizona

maricopa.gov

**MARICOPA COUNTY
RISK MANAGEMENT ANNUAL REPORT
FISCAL YEAR 2013-2014**

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Executive Summary

RISK MANAGEMENT ANNUAL REPORT EXECUTIVE SUMMARY

Presented herein is the *Maricopa County Risk Management Annual Report for the fiscal year July 1, 2013 through June 30, 2014.*

This report contains summaries of the fiscal year's losses and costs for Maricopa County's (County) auto liability, auto physical damage, general liability, medical malpractice, property damage, workers' compensation, professional liability, environmental liability, environmental property damage and unemployment exposures. This report, along with ongoing quarterly reports to County departments during the year, are intended to assist departments in recognizing the nature and extent of their losses to implement and improve their loss control and prevention programs.

Structure and Mission

As of June 30, 2014, the Risk Management Department (Department) completed its **33rd year** administering the County's self-insurance program. Risk Management's mission is to provide claims management, safety and loss control consultations and training, environmental consultations and insurance coverage services to Maricopa County departments, districts, and Trust members so they can reduce or eliminate loss. The vision is to be recognized as a leader in Risk Management, and relied upon for a County-wide risk management philosophy and culture. Risk Management's primary activities are:

- Risk consulting
- Insurance procurement above self-insured retention levels
- Maricopa County Self-Insured Risk Trust Fund management and financing
- Administration and monitoring of third party administrators adjusting workers' compensation and unemployment claims
- Investigation and disposition of casualty and property claims and lawsuits
- Safety training, reporting, and compliance
- Loss control programs
- Environmental investigation, remediation, and reporting
- Contractual indemnification and insurance requirement language standards and review.

The Department is divided into four operating divisions: Claims, Safety, Environmental, and Administration. Highlights for each division are included herein. The Department strives to accomplish its mission with assistance and direction from the Maricopa County Board of Supervisors, the Maricopa County Self-Insured Risk Trust Fund Board of Trustees, and the County Manager. The Director of Risk Management reports to the County Manager.

Self-Insured Trust Fund

Arizona Revised Statute (ARS) § 11-981 authorizes the County to self-insure, or procure insurance from any insurer authorized by the State of Arizona Department of Insurance, or both. Insurance (defined in Title 20 ARS) includes, but is not limited to: auto liability, auto physical damage, general liability, medical malpractice, property, workers' compensation, professional liability, environmental liability, environmental property damage and unemployment insurance.

Upon establishment of the self-insurance program, the County is required to designate a Risk Trust Administrator (Director, Risk Management), and establish a trust. The Risk Trust is funded by an allocation of funds from General Fund and Non-General Fund departments and Special Districts, or such other funding techniques permitted by State statute and authorized by the Risk Trust's Board of Trustees.

A Board of Trustees assists Risk Management to coordinate the Risk Trust's activities and affairs. Trustees, United States citizens and residents of Maricopa County, are appointed by the Maricopa County Board of Supervisors (BOS) and the County Manager. During Fiscal Year FY13-14, the following individuals were members of the Board of Trustees:

<u>Trustee District/Appointment</u>	<u>Trustee</u>
BOS District One	Les Clark
BOS District Two	Joel Sterrett, Chair
BOS District Three	Thomas Katsenes
BOS District Four	Steven Beeghley
BOS District Five	Vacant
County Manager	Shelby Scharbach

FY13-14 Results

During the three year period of FY11-12 through FY13-14, the Risk Trust's assets decreased \$14,286,966, or 39.11% from \$50,811,109 to \$36,524,053. During the same period, the Trust's liabilities decreased \$63,862,968, or 95.72%, from \$130,582,900 to \$66,719,932. The deficit in Risk Trust net assets is a result of a spend down of the Risk Trust fund in fiscal years when user departments were only charged for administrative costs even though claims and insurance continued to be paid by Risk Management on behalf of user departments.

Claim activity that occurred in FY13-14 includes a decrease in estimated reserves for General Liability claims of \$14M, primarily from three FY07-08 claims and six Group A claims from FY09-10. Workers' Compensation claims reserves increased by \$4.3M due to increases in six claims. Medical Malpractice claim reserves decreased by \$2.7M; and Environmental Liability claim reserves decreased by \$1.7M, primarily from the closure of 50 claims from FY09-10.

Cost of Risk

Cost of Risk is a comparison of the Risk Management program and costs of claims and claims related expenses to the County's overall expenditures or budget in the fiscal year. The effectiveness of a risk management program can be reflected in this comparison since the cost of a risk management program includes paid claims (amounts paid in the fiscal year without regard to the year the claim arose), insurance premiums, safety and loss control programs, and operational and administrative expenses, against the total County's expenditures or budget. For FY12-13, the Cost of Risk was 2.6%, and decreased in FY13-14 to 1.63%. Risk Management's commitment is to maintain this measure at or below 2%.

Claims and Premiums	ACTUAL FY11-12	ACTUAL FY12-13	ACTUAL FY13-14
Auto Liability	\$1,073,578	\$1,118,666	\$473,663
General Liability	\$3,884,430	\$30,360,856	\$8,996,288
Medical Malpractice	\$4,706,365	\$1,792,431	\$1,186,500
Environmental Liability	\$1,633,492	\$923,382	\$237,405
Property/Auto/Enviro Prop Damage	\$75,589	\$933,185	\$1,013,723
Workers' Compensation	\$4,441,728	\$4,029,811	\$3,527,011
Unemployment	\$1,608,813	\$611,145	\$554,122
Premiums	\$3,766,441	\$4,193,677	\$5,183,725
Subtotal	\$21,190,436	\$43,963,153	\$21,172,437
Other Expenses			
Legal Expenses	\$7,467,154	\$6,806,458	\$6,112,202
Actuary Fees	\$55,980	\$64,756	\$44,400
Broker Fees	\$59,000	\$59,000	\$57,875
Consulting and Management Fees	\$41,991	\$13,775	\$38,975
Claims Administration Service Fees	\$759,000	\$611,665	\$14,047
Workers' Compensation Taxes	\$408,091	\$447,572	\$250,061
Administrative	\$2,280,774	\$2,359,384	\$2,775,050
Subtotal	\$11,071,990	\$10,362,610	\$9,292,610
Total Risk Management Costs	\$32,262,426	\$54,325,763	\$30,465,047
Total County Expenditures	\$2,446,649,088	\$2,086,503,506	\$1,865,944,000
TOTAL COST AS A PERCENTAGE OF COUNTY EXPENDITURES	1.32%	2.60%	1.63%

- Notes:
1. Paid claims represents the amount paid in the fiscal year regardless of occurrence date and does not include Reported But Not Paid (RBNP) or Incurred But Not Reported (IBNR) reserves.
 2. Amounts as valued for the period through June 30, 2014, as reported in the Advantage Financial System.
 3. County expenditures do not include internal service funds per Internal Audit recommendation.

Acknowledgments

The Risk Management Department would like to thank the Maricopa County Board of Supervisors, Elected Officials, County Manager, Deputy County Manager, Chief Financial Officer, Self-Insured Trust Fund Board of Trustees, County departmental management and all County employees and volunteers for their demonstrated interest in reducing claims and lawsuits, and their commitment to safety.

Respectfully submitted,



Pauline Hecker
Director, Risk Management

And the entire Risk Management Staff

Note: For presentation purposes only, the dollar amounts and associated percentages in all of the charts and tables presented herein, have been rounded to the nearest whole dollar or percent.



Claims Division

CLAIMS
DIVISION

CLAIMS DIVISION

The Risk Management Claims Division is staffed with four senior adjusters, one adjuster, and three administrative employees. The Division is committed to reducing Maricopa County’s cost of risk through prudent claim and litigation management arising from the County’s employee, auto, property and liability exposures. The Division also manages the County’s unemployment claims through a third-party claim administrator.

Claims and lawsuits are investigated, evaluated and then either denied or resolved via litigation or settlement. Litigated matters are assigned to either in-house counsel within the County Attorney’s Office or outside counsel pursuant to contract. Thereafter, the Division manages the assigned attorneys to minimize expense and obtain expeditious and fair resolutions.

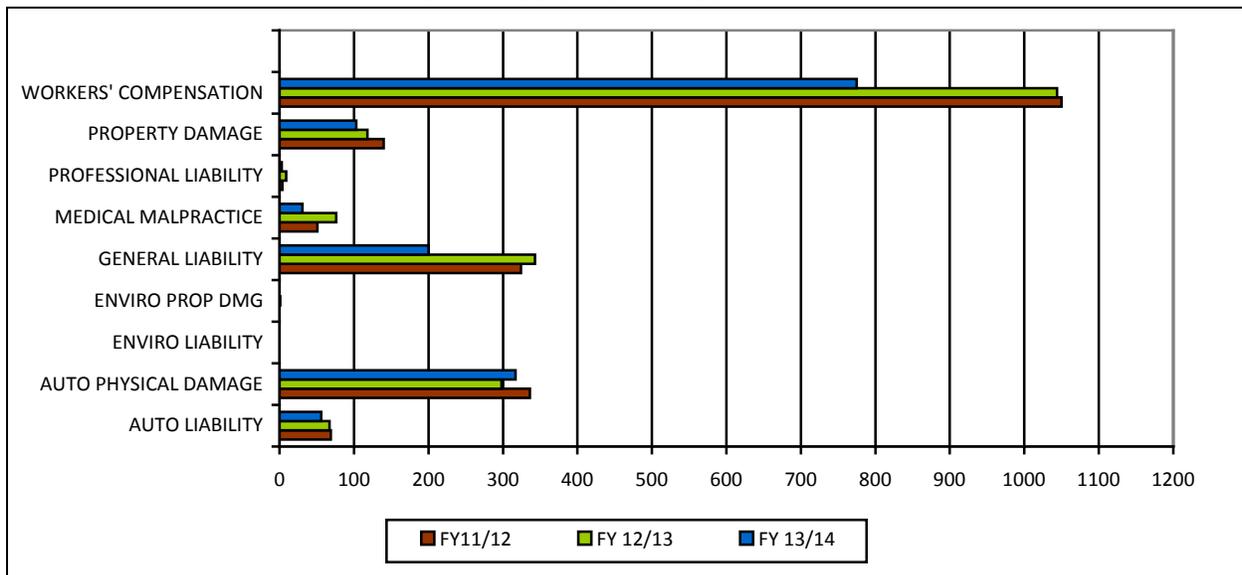
The Division also manages the Subsequent Remedial Measures Program, the purpose and intent of which is to assist departments in (1) identifying the root cause(s) of events which have precipitated a Notice of Claim and/or lawsuit against Maricopa County and its employees, agents and volunteers, and (2) formulating a subsequent remedial measures plan designed to mitigate future claims and/or lawsuits arising out of the same or substantially similar root cause(s).

The Division also manages the Roundtable Program for high exposure and other sensitive claims. This program provides the Division, the defendant departments and employees, agents and volunteers, and defense counsel with the formulation and critical review of litigation tactics, strategies, and related evidentiary issues.

Fiscal Year 13-14 Summary

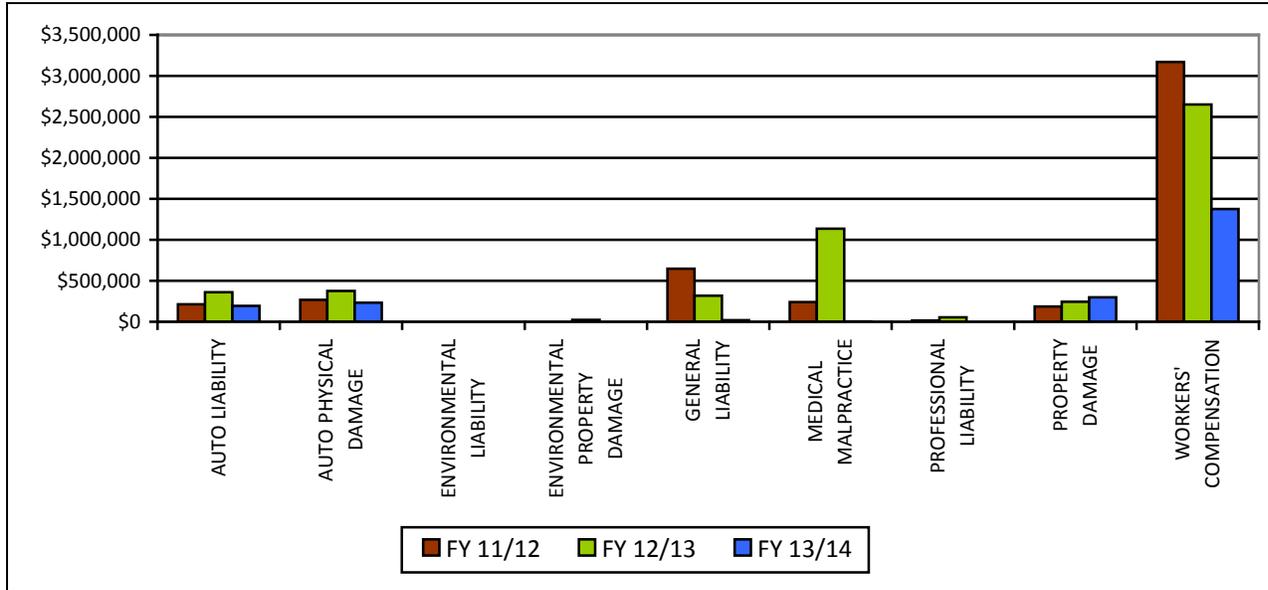
In Fiscal Year (FY) 13-14, the Division managed 1,485 new workers’ compensation, auto liability, auto physical damage, general liability, environmental liability, environmental property damage, professional liability, medical malpractice, and property claims, a decrease of 223 claims, which is a 13% decrease from FY12-13.

CLAIM COUNTS BY FISCAL YEAR



For all such claims and lawsuits, the Division paid \$2,125,425, a decrease of \$195,035 which is a decrease of 8% from FY12-13.

PAYMENTS MADE BY FISCAL YEAR

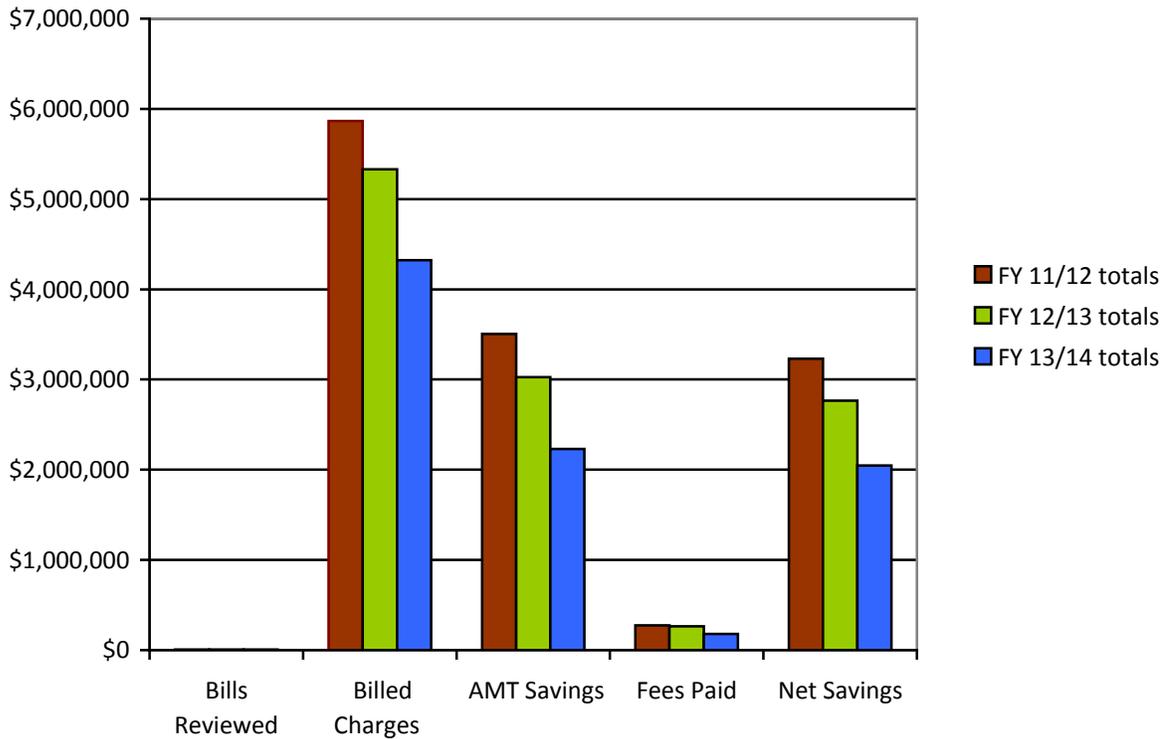


In FY 13-14 the County brought in-house the administration of workers compensation claims. We were able to realize savings of \$341,055 in administration fees versus salaries/fringe, reduced amounts paid on claims by \$742,474 from the previous year and reduced the open claim count by 49%.

The Division also provided the following services to County departments and districts:

- Risk Management’s vendor conducts bill/invoice reviews and applies available discounts when injured County employees utilize a Preferred Provider Organization (PPO) (a medical services network). In FY13-14, the County realized a net savings of \$2,047,269, which equates to a 47% savings from billed charges. In FY 12-13 we began calculating our savings on net of duplicate billings. By excluding duplicate bills from the calculations it provides a truer picture.

ADVANTAGE BILL REVIEW



- Recovery of subrogation for liability and workers compensation claims against third parties.
- Consultation services to departments concerning coverage, exposures, perils, risk management issues, and pending claims and litigation.
- Review of indemnity and insurance requirements for County contracts.
- Oversight of vendors and contractors providing Risk Management services, auto and property appraisals, auto repair and structured settlement services.
- Coordination of claim adjusting and recovery from the County's property, aviation and crime insurance policies, as well as from the County's excess liability and medical malpractice insurers.
- Maintenance of the database to track and monitor County volunteers for purpose of workers' compensation and Risk Trust liability coverage. During FY13-14 the County added 10 new volunteer programs bringing the total to 140 with 3,143 volunteers.



Safety Division

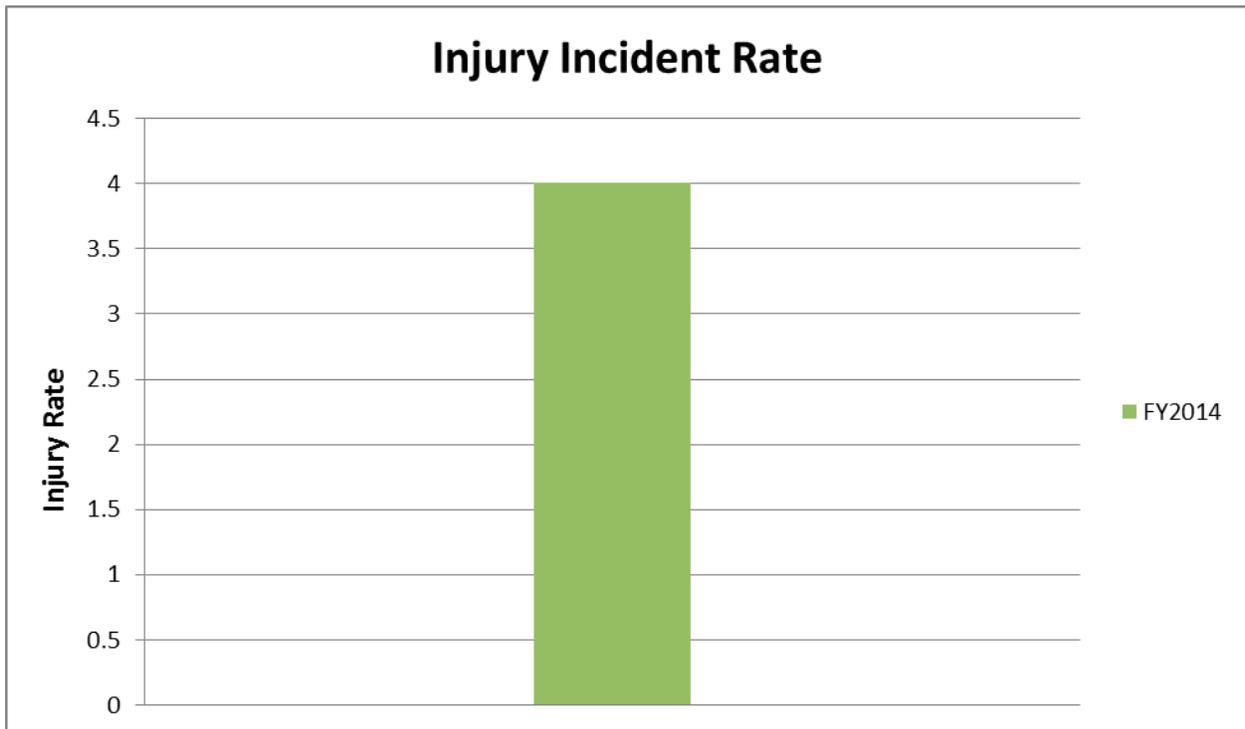
SAFETY
DIVISION

SAFETY DIVISION

The focus of the Risk Management Safety Division is collaborating with other departments County-wide to innovatively develop safety programs to assist in meeting strategic goals. Risk mitigation, loss reduction and compliance are achieved by interaction with departments utilizing a variety of proven safety strategies reducing negative outcomes and increasing productivity. Our goal is to mitigate exposures thus minimizing preventable injuries/accidents. Our road map to success is a four-step process:

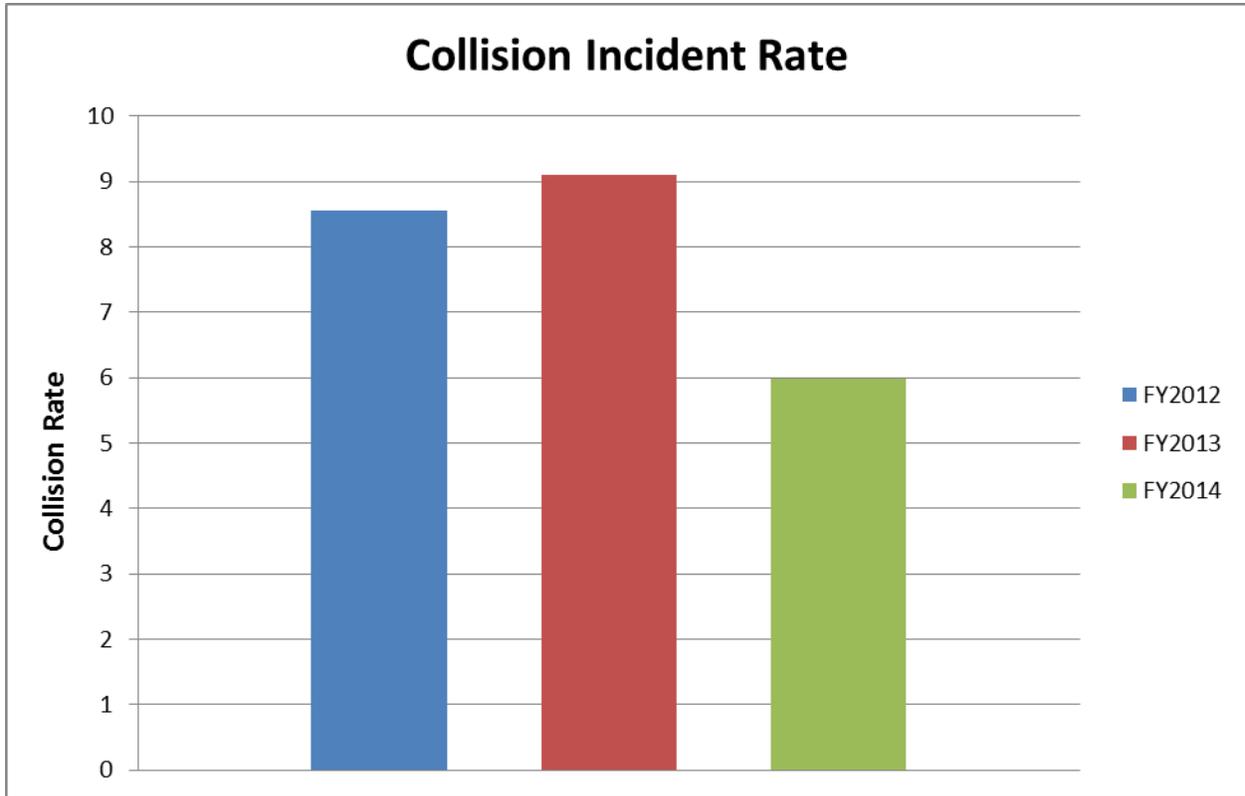
1. Obtain management’s support of County safety policies.
2. Train employees in safe work practices and safety/hazard awareness and identification.
3. Identify potential risks and develop safer, less risky alternatives to accomplish the task or process.
4. Maintain an effective, comprehensive and compliant accident/incident control program.

In FY2014, the process of workers’ compensation data collection and reporting began being conducted by Risk Management internally. Prior to FY2014, worker’s comp data collection was conducted by a Third Party Administrator “Pinnacle Risk Management”. Reporting discrepancies were identified from the “TPA” and along with the use of two different databases, it has made it impossible to trend data accurately. The one measurement that remains verifiable is dollars spent. Total injury severity (costs) has decreased from \$2,920,900 in FY13 down to \$2,535,543 in FY14.



**At the conclusion of FY2015, RiskMaster will have 2 years of verifiable data available to resume data trending for “Annual Reporting”*

Changing the focus of the Safety Departments “Collision Awareness” class to “Collision Avoidance” with an emphasis on safe backing techniques, helped to decrease FY2014 preventable vehicle collision claims, (207 preventable vehicle collisions in FY2014 versus 235 preventable vehicle collisions in FY2013). Accordingly, the Collision Incident Rate decreased from 9.2 in FY13 to 6.0 in FY14.



The Risk Management Safety Division offers a total solution for safety awareness and safety compliance training. We will continue partnering with all County departments to reduce the injury incident rate and collision incident rate utilizing the following Safety strategies:

Risk Management Safety Training

- **SafeStart:** In 2014 the Risk Management Safety Divisions, qualified SafeStart Instructors, completed the second phase of training for 307 County office employees and establishing 2 SafeStart Steering Committees, one each from both Flood Control and Maricopa County Department of Transportation (MCDOT). MCDOT attributes their vehicle accident reduction (27 in 2013 down to 13 in 2014) to their involvement with SafeStart.
- **Road Builder:** The Maricopa County/Gateway Community College Road Builder Heavy Equipment Certification Program currently has 6 county employees enrolled in the 3 year program and 15 county employees enrolled in the 1 year program. Since the inception of this program, 11 years ago, 22 County employees have graduated with 45% having been promoted to County Management positions.

Maricopa County Vehicle & Equipment Use Program (VUP): The job of keeping hundreds of County employees trained, qualified and authorized on over 40 types of equipment is a difficult task. County Departments such as Maricopa County Department of Transportation (MCDOT), Flood Control District, Waste Resources and Recycling Management and Maricopa County Sheriff's Office have joined together with the Safety Division to develop and implement a Vehicle Use Permit (VUP) program to manage this training.

On-Site Safety Training Programs: Due to staffing issues, not all departments can send employees to off-site training, thus the Safety Division provides training at employee worksites focused on the needs of the department. This training can be task or program specific or targeted to re-educate employees in safe procedures. Targeted training often addresses an increase in collisions or near misses.

Examples of targeted training include:

- Personal Protective Equipment--unique to more hazardous activities, such as fall protection.
- Heat Stress Awareness--for employees working outside during summer months.
- Safe Lifting and Back Injury Prevention.

Examples of routine training offered at multiple locations to accommodate the scheduling needs of departments include:

- Defensive Driving
- Hazard Communication
- Bloodborne Pathogen Awareness
- Fire Extinguisher Awareness and Emergency Evacuation
- CPR and First Aid

Provisions for departments to provide their own training due to 24-hour operations are:

- Train-the-Trainer programs for Animal Care and Control Department
- Slips, Trips and Falls
- Hazard Communication

Commercial Driver's License (CDL): Several County employees are required to drive commercial vehicles to perform their duties at the County. These employees require specialized training and a CDL from Motor Vehicles to drive these vehicles. In order to minimize department down time the Safety Division's fleet safety consultant provides on-site programs. These include:

- Providing a three (3) day training program to prepare employees to take the written examination required to obtain a CDL from the MVD.

- Serving as a third party tester for MVD. The Fleet Safety Consultant provides approved and recognized testing services as required by the State for employees, so that they do not have to go back to MVD for the hands on testing.
- Providing all CDL annual training to department's requiring CDL drivers.

For FY2014, we conducted 6 classes for 25 new CDL applicants, 44 refresher classes for 245 current CDL County employees, 7 Drug & Alcohol classes for 132 CDL County employees and conducted 21 individual State of Arizona CDL tests with a 100% pass completion.

Off-Site Safety Training: Requires an off-site location due to the type of training.

- Welding Safety Training and Certification -- All County departments that have cutting and welding activities require training to comply with OSHA and ANSI safety requirements. Training and certification is administered by an outside contractor.
- Collision Avoidance Driving Safety -- This course is two hours of classroom driver safety and a one-hour field exercise. Employees operate vehicles through a course designed to help them become more efficient at backing, parking lot maneuvering, lane changes, and evasive maneuvers. The Safety Division also instructs various other driver safety classes such as Utility Truck, Trailer Towing Safety and Defensive Driving. For FY2014, we conducted 10 Collision Avoidance classes consisting of 100 County employees.
- Defensive Driving Training – This course is required training in order to obtain a Vehicle Use Permit (VUP) and is often a recommendation for drivers who have been involved in a “Preventable” vehicle collision. For FY2014, we conducted 94 DDC classes and trained 2,904 County employees. County employees log more than 26 million miles annually and the continued decline in the number of preventable vehicle collisions is testament to the overall success of this training program.
- Vehicle and Equipment Use Permit – This is based on policy A2310 and Risk Management Safety acting as the County Manager’s Designee processes all employee requests to operate vehicles and equipment. For FY2014, the Safety department processed 4,080 VUP applications, an average of 340 per month.
- CPR and First Aid - CPR and First Aid are a requirement for many positions in the County. CPR is a skill that one never knows when they will need it, and will never know what a difference it can make until it is used. First aid is the immediate care given to an injured or suddenly ill person, consisting only of furnishing temporary assistance until competent medical care, if needed, is obtained or until the chance for recovery without medical care is assured. In FY2014, the Safety Division provided 14 CPR and First Aid classes and trained more than 338 employees.

Citizens Serving Citizens Safety Day: The 2014 CSC Safety day was a great success. There were 16 Department/Divisions from all over the county, interacting with employees to expand understanding of what each department does and how safety plays a role within their services.

Additional Safety Strategies: The Safety Division uses a wide variety of recognized safety program techniques in addition to training to keep County employees safe. These include:

- Facilities and Field Inspections
- Departmental Program Reviews
- Departmental Policy and Procedure Development and Review
- Safety Committees
- Job Safety Analysis
- Accident investigations with corrective actions designed to minimize reoccurrence of accidents.
- Job observations to identify unsafe conditions.

As Maricopa County continues developing safety management systems, it is necessary that each level of management take a proactive role in safety improvement. Management commitment, front-line supervision and accountability are the keys to sustain successful safety processes and reduce unsafe work practices.



Environmental Division

ENVIRONMENTAL DIVISION

The Environmental Division of Risk Management conducts remedial investigations and takes action to minimize County environmental liability as determined by law, regulation, statute, and/or court order. The Division provides leadership in the area of pollution prevention and environmental management, and has developed a proactive assessment and action process that mitigates environmental liabilities, saving the County in the cost of remedial action and regulatory penalties. Possible environmental liability costs of known sites have been reduced from previous estimates of over \$500 million for FY95-96, to approximately \$7,339,886 for FY13-14.

This fiscal year the Division:

- Received a recovery of \$5,323,249 from a lawsuit against the WR Grace Company regarding costs involved with removal of asbestos containing building materials that were installed in County building.
- Prepared request for proposals, reviewed submittals and awarded County's new environmental contract to 47 different contractors in 12 different areas of service.
- Continued to cooperate with Arizona Department of Environmental Quality (ADEQ) in conducting site characterization of groundwater contamination at the Cave Creek Landfill. In FY 2013-2014 a Draft Phase 1 Groundwater Modeling Report, a Phase 2 Groundwater Modeling Report, and a 2013-2014 Data Compilation Report were submitted to ADEQ. Work was begun on pilot testing of a vapor extraction system – including permit updates and system design.
- Continued to participate with the Hassayampa Steering Committee in working towards the remediation of the Hassayampa Superfund Site.
- Prepared updated Spill Prevention Control and Countermeasure (SPCCs) plans for 9 County facilities. Continued to review County facilities to ensure that required permits are in place.
- Completed in-house assessments and remedial oversight for industrial hygiene, indoor air quality, microbial contamination, asbestos and lead paint projects. Over 272 projects were opened, completed and closed in FY13-14. Since the in-house service began in 2006, it continues to represent a direct savings to the County by avoiding 3rd party consultant fees in the conservative range of \$150,000 - \$200,000 annually.
- Continued Hazard Communication Training to comply with OSHA's Globally Harmonized System (GHS) amendments. Training has included 68 classes including classroom sessions and live webinars.
- Conducted inspections of 107 County owned and maintained drywells. Recommendations were turned over to Facilities Maintenance for required repairs and for best practices repairs. These repairs help reduce regulatory liability and general liability for the County. Several drywells were discovered that were not previously inventoried or inspected.
- Continued to assist the Medical Examiner's Office in developing a program for the annual disposal of jars containing human tissue and formalin (aqueous formaldehyde). This year 10 drums of material were disposed.
- Assisted Facilities Management, Superior Courts, Real Estate, Maricopa County Sheriff's Office (MCSO), Maricopa County Department of Transportation (MCDOT), Juvenile

and Adult Probation, Flood Control District, Legal Defender, Environmental Services, Equipment Services, Emergency Management, Office of Enterprise Technology (OET), Maricopa County Attorney's Office, Assessor, Agricultural Exchange, Women, Infants and Children (WIC), Waste Resources and Recycling, Public Health, Medical Examiner, Parks, Equipment Services and the Library District in environmental studies, hazardous waste reviews and clean-ups, and conducting indoor air quality review, asbestos and lead paint surveys.

- Continued to provide sound environmental compliance information to requesting departments.

The Division recognizes that environmental risks are capable of being managed through risk control and prevention measures. These measures include separation of hazardous materials, effective pollution prevention and loss control techniques, redundant controls and safety mechanisms, double and triple containment of tanks and flow tubes, emergency response plans, and effective training of employees. The Division will continue to seek to implement these measures.



Administrative Division

ADMINISTRATIVE DIVISION

The Administrative Division is responsible for procuring the insurance policies above the County's self-insured retention, providing certificates of insurance to County departments, preparing the annual user charges for services, preparing the annual budget and financial statements for the Risk Trust, and providing administrative support to the other divisions within the department. Included in this report is a comparison of the assets and liabilities of the Risk Trust over a three-year period, the trend of the current insurance market, a budget summary, and the financial statements through fiscal year ended June 30, 2014.

Self-Insured Trust Fund Combined Balance Sheet Comparison FY11-12, FY12-13, FY13-14

	Audited <u>FY11-12</u>	Audited <u>FY12-13</u>	Audited <u>FY13-14</u>
Assets	\$ 50,811,019	\$ 37,229,341	\$36,524,053
Liabilities	\$130,582,900	\$ 78,597,907	\$66,719,932
Net Position	(\$ 79,771,881)	(\$ 41,368,566)	(\$30,195,879)

During the FY11-12 through FY13-14 period, the Risk Trust's assets decreased \$14,286,966, or 39.11%, from \$50,811,109 to \$36,524,053. During the same period, the Trust's liabilities decreased \$63,862,968, or 95.64%, from \$130,582,900 to \$66,719,932. The deficit in Risk Trust net assets is a result of a spend down of the Risk Trust fund in fiscal years when user departments were only charged for administrative costs even though claims and insurance continued to be paid by Risk Management on behalf of user departments.

The Risk Trust began billing user departments for the full costs of claims and insurance and administrative costs in FY99-00. On an annual basis, the Risk Trust funding plan calculates the total Risk Management's expenses for the fiscal year, the next year's claims and claims related expenses and other factors. Beginning in fiscal year 2012, the Risk Trust began using a combination of user charges and contingency funds. The County does not fund the Risk Trust for all reserves; however, the reserves are part of the liability calculation.

Insurance Policies

Risk Management continually analyzes insurance market trends. During 2014, we saw evidence the market was price firming for several lines of coverage. All of the lines of coverage had a slight increase except for Worker's Compensation. Now that we have brought all claims in-house for handling, our reserves are set appropriately and several claims were closed. This allowed our Total Reserves to drop substantially. We will be reviewing major exposures coming to Maricopa County in the following fiscal year. With four major sporting events headed to Maricopa County, there will be increased coverage needed. Risk Management works closely with our insurance broker to aggressively pursue reasonable insurance coverage's to protect the County.

At the close of this fiscal year, the County’s major insurance policies are as follows:

<u>Coverage</u>	<u>Policy Period</u>	<u>Limits</u>	<u>Deductible/SIR</u>
General Liability (Excess Liability)	3/1/14 – 3/1/15	\$15 million \$45 million	\$5 million SIR
Law Enforcement	3/1/14 – 3/1/15	\$ 5 million	\$5 million SIR
Medical Malpractice	12/4/14 – 12/4/15	\$25 million	\$5 million SIR
Workers’ Compensation	7/1/14 – 7/1/15	\$25 million	\$2 million SIR
Property Damage	7/1/14 – 7/1/15	\$500 million	\$100,000 per occ.

Budget Summary

The **expenditure budget** for the Risk Management Department for FY13-14 was \$29,841,020, of which \$2,433,432 was for personnel costs, \$400,472 supplies and services, and \$27,007,116 was for insurance, legal, and claims and claims related expenditures. On a percentage basis, 90.5% of Risk Management’s budget is committed to insurance, legal, claims and claim related expenditures.

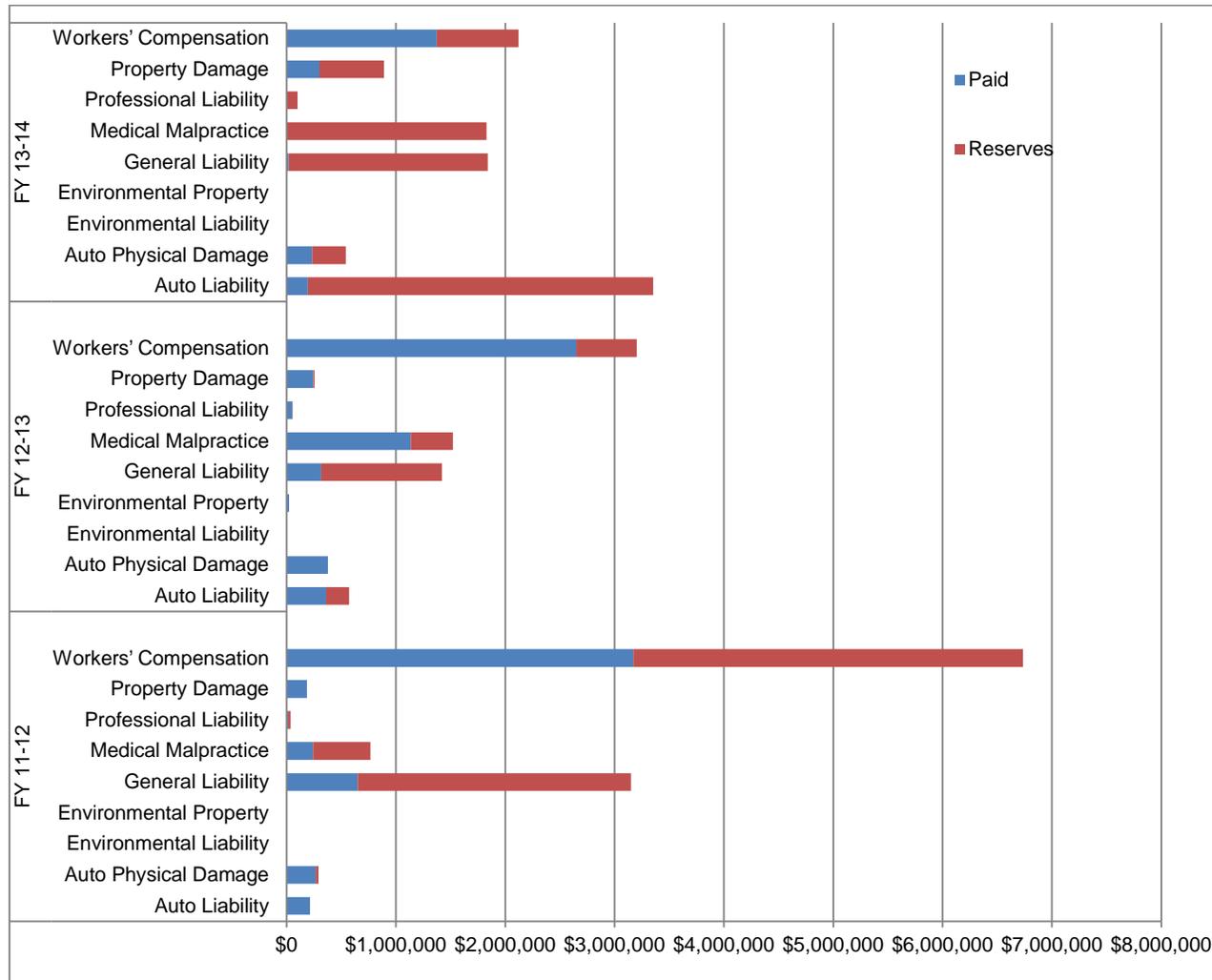
The **revenue budget** for the Risk Management Department for FY13-14 was \$30,513,489, of which \$20,170,789 was from user charges, \$400,000 from interest earnings and \$9,942,700 from contingency transfers in. On a percentage basis, 66.10% of the revenue is from user charges. These user charges are based on actuarially estimated claims payments and insurance projections Risk Management will pay on behalf of County departments.

Note: The auditors have not reviewed and are not providing an opinion as to the information disclosed in the annual report.



Statistics and Coverage

TOTAL COST SUMMARY CHART FY11-12 TO FY13-14



- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date. Due to lag time in resolution and payment of claims, the figures from FY11-12 give a truer picture as these claims have had time to mature.
 2. Amounts as valued on June 30, 2014, as reported by the RiskMaster system.
 3. Unemployment not included.
 4. Small dollar amounts may not be visible on the chart, but they are included in the data.

**TOTAL COST SUMMARY TABLE
FY11-12 TO FY13-14**

		Auto Liability	Auto Physical Damage	Environmental Liability	Environmental Property Damage	General Liability	Medical Malpractice	Professional Liability	Property Damage	Worker's Compensation
FY 11-12	\$ Paid	\$212,520	\$266,742	\$0	\$0	\$648,235	\$241,336	\$14,406	\$184,799	\$3,171,926
	Open Reserves	\$0	\$24,862	\$0	\$0	\$2,502,404	\$524,592	\$20,420	\$0	\$3,562,526
	Total Incurred	\$212,520	\$203,104	\$0	\$0	\$3,150,639	\$765,928	\$34,826	\$129,679	\$6,623,160
FY 12-13	\$ Paid	\$360,755	\$377,187	\$0	\$21,432	\$317,575	\$1,135,308	\$52,459	\$244,541	\$2,650,595
	Open Reserves	\$211,355	\$0	\$0	\$0	\$1,103,807	\$385,766	\$2,501	\$10,000	\$551,515
	Total Incurred	\$572,110	\$265,638	\$0	\$21,432	\$1,421,382	\$1,521,073	\$54,960	\$241,681	\$3,175,070
FY 13-14	\$ Paid	\$194,188	\$233,397	\$0	\$0	\$18,346	\$3,433	\$1,102	\$300,335	\$1,374,625
	Open Reserves	\$3,158,590	\$308,070	\$0	\$0	\$1,822,250	\$1,824,608	\$99,485	\$589,943	\$746,341
	Total Incurred	\$3,352,778	\$491,590	\$0	\$0	\$1,840,596	\$1,828,041	\$100,587	\$815,857	\$2,082,140

Notes:

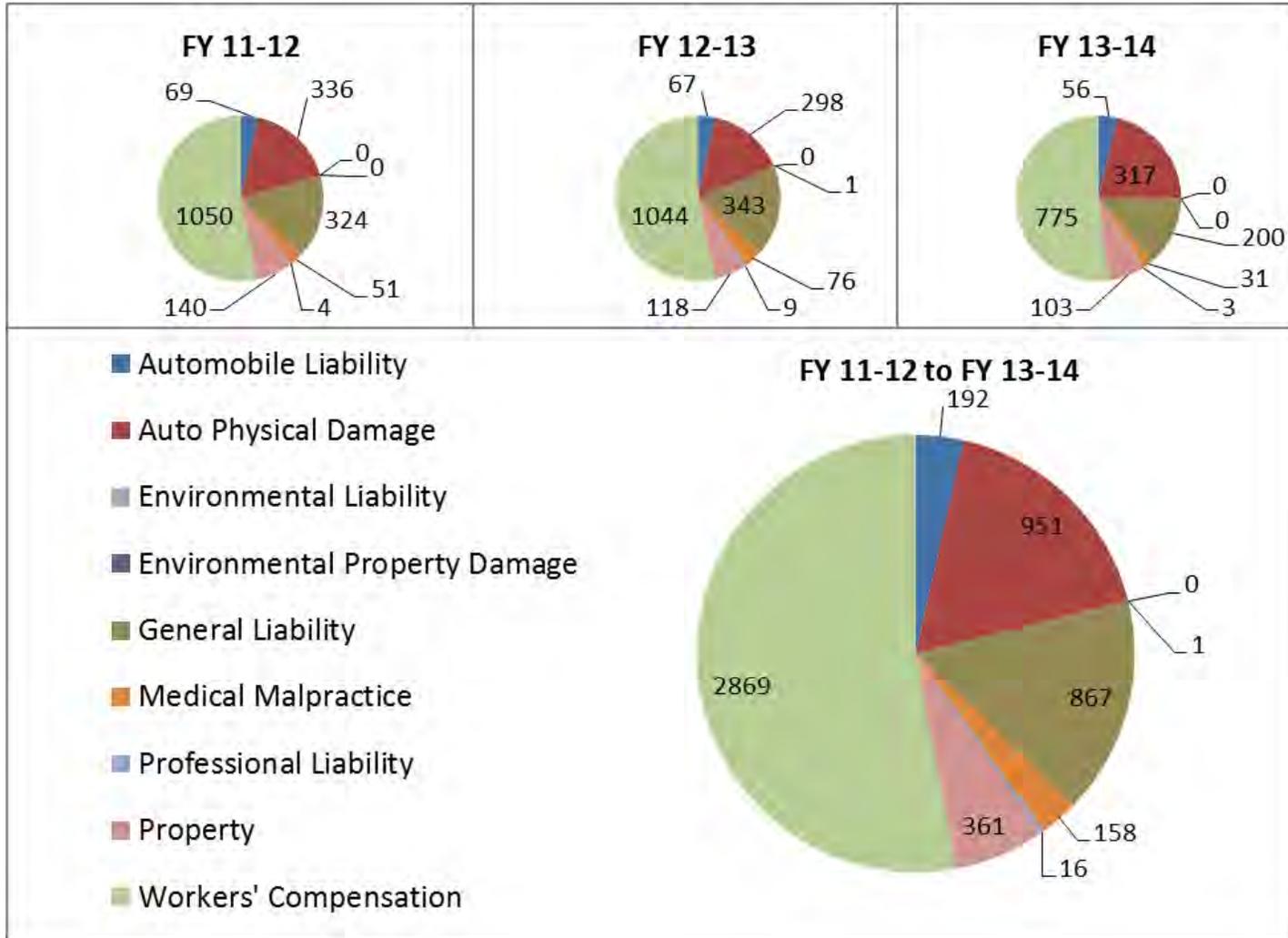
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2. Amounts as valued on June 30, 2014, as reported by the RiskMaster system.
3. Unemployment not included.
4. The totals are derived using both dollars and cents. The cents are removed for presentation purposes and all dollar amounts are rounded to the nearest dollar.

**CORRECTED TOTAL CLAIMS SUMMARY TABLE
FY11-12 TO FY13-14**

Department	FY11-12		FY12-13		FY13-14	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
ADULT PROBATION	69	\$127,271.39	75	\$227,401.48	57	\$195,204.45
AIR QUALITY	16	\$24,490.35	15	\$17,611.69	5	\$1,245.41
ANIMAL CONTROL	76	\$152,177.42	78	\$94,231.13	67	\$30,685.16
CLERK OF SUPERIOR COURT	24	\$35,301.55	26	\$29,337.11	16	\$8,416.22
CONSTABLES	9	\$40,737.11	7	\$26,305.94	8	\$8,525.11
CORRECTIONAL HEALTH	102	\$331,226.71	116	\$1,244,593.10	58	\$101,910.75
COUNTY ASSESSOR	13	\$33,741.50	10	\$97,146.63	10	\$40,870.51
COUNTY ATTORNEY	61	\$175,862.53	50	\$81,569.36	32	\$18,837.35
ENVIRONMENTAL SERVICES	38	\$17,534.74	46	\$215,202.44	34	\$74,909.59
FACILITIES MANAGEMENT	31	\$83,446.74	67	\$176,470.99	42	\$275,159.16
FLOOD CONTROL DISTRICT	25	\$23,117.52	28	\$39,556.40	29	\$44,412.40
HUMAN SERVICES	23	\$65,245.25	32	\$37,165.18	25	\$15,379.72
JUVENILE PROBATION	119	\$340,661.64	75	\$218,466.84	64	\$138,674.45
LIBRARY DISTRICT	16	\$67,678.51	13	\$48,968.87	10	\$3,881.63
MCDOT	156	\$273,129.42	141	\$170,245.70	127	\$249,360.87
MEDICAL EXAMINER	15	\$135,380.15	24	\$25,325.06	18	\$31,814.96
OFFICE OF ENTERPRISE TECH	10	\$31,470.23	8	\$23,039.69	2	\$3,777.03
PARKS AND RECREATION	14	\$186,414.30	6	\$38,161.54	17	\$97,242.18
PLANNING AND DEVELOPMENT	12	\$69,561.72	10	\$10,853.00	6	\$6,890.07
PUBLIC DEFENDER	29	\$63,104.17	18	\$41,288.94	12	\$9,852.08
PUBLIC FIDUCIARY	11	\$2,066.64	3	\$10,373.18	3	\$609.09
PUBLIC HEALTH	43	\$70,928.57	29	\$46,188.10	25	\$23,578.02
SHERIFF	916	\$2,129,307.53	937	\$1,868,182.40	717	\$631,342.97
TRIAL COURTS	51	\$162,110.20	40	\$139,137.92	38	\$43,355.26
ALL OTHERS	95	\$97,998.52	102	\$233,028.20	63	\$69,490.82
TOTALS	1974	\$4,739,964.41	1956	\$5,159,850.89	1485	\$2,125,425.26

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY11-12 give a truer picture of the cost of these claims as they have had time to mature.
 2. Number of claims represents the number of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2014, as reported by the RiskMaster system.
 4. Unemployment not included.
 5. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**TOTAL NUMBER OF CLAIMS SUMMARY CHART
FY11-12 TO FY13-14**



Notes: Unemployment not included.

**TOTAL NUMBER OF CLAIMS SUMMARY TABLE
FY11-12 TO FY13-14**

	FY 11-12	FY 12-13	FY 13-14
AUTO PHYSICAL DAMAGE	336	298	317
AUTOMOBILE LIABILITY	69	67	56
ENVIRONMENTAL LIABILITY	0	0	0
ENVIRONMENTAL PROPERTY DAMAGE	0	1	0
GENERAL LIABILITY	324	343	200
MEDICAL MALPRACTICE	51	76	31
PROFESSIONAL LIABILITY	4	9	3
PROPERTY DAMAGE	140	118	103
WORKERS' COMPENSATION	1050	1044	775
TOTALS	1974	1956	1485

- Notes: 1. Number of claims paid represents the amount of claims for the year in which the event occurred.
2. Unemployment not included.

**AUTO LIABILITY LOSS SUMMARY
FY11-12 TO FY13-14**

Department	FY11-12		FY12-13		FY13-14	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
ADULT PROBATION	2	\$0	3	\$90	1	\$0
AIR QUALITY	1	\$3,067	1	\$1,075	0	\$0
ANIMAL CONTROL	1	\$0	4	\$5,209	2	\$3,772
CONSTABLES	1	\$591	0	\$0	1	\$0
COUNTY ATTORNEY	0	\$0	0	\$0	1	\$1,625
ENVIRONMENTAL SERVICES	2	\$2,417	8	\$134,618	6	\$38,332
EQUIPMENT SERVICES	0	\$0	2	\$6,125	0	\$0
FACILITIES MANAGMENT	1	\$6,900	0	\$0	1	\$0
FLOOD CONTROL DISTRICT	2	\$2,295	0	\$0	1	\$15,000
JUSTICE COURTS	1	\$1,843	0	\$0	0	\$0
JUVENILE PROBATION	2	\$0	0	\$0	0	\$0
LIBRARY DISTRICT	0	\$0	0	\$0	1	\$0
MCDOT	11	\$33,788	8	\$42,486	6	\$66,005
MEDICAL EXAMINER	3	\$110,170	0	\$0	0	\$0
OFFICE OF ENTERPRISE TECH	1	\$4,783	0	\$0	0	\$0
PARKS AND RECREATION	0	\$0	0	\$0	1	\$3,553
PLANNING AND DEVELOPMENT	3	\$3,490	0	\$0	1	\$3,150
PUBLIC DEFENDER	1	\$0	0	\$0	0	\$0
PUBLIC DEFENSE SERVICES	0	\$0	0	\$0	1	\$1,025
PUBLIC HEALTH	4	\$13,021	2	\$1,539	0	\$0
RECORDER	0	\$0	3	\$10,700	0	\$0
RISK MANAGEMENT	1	\$718	0	\$0	0	\$0
SHERIFF	26	\$29,438	32	\$158,913	28	\$61,725
TRIAL COURTS	0	\$0	0	\$0	1	\$0
ALL OTHERS	6	\$0	4	\$0	4	\$0
TOTALS	69	\$212,520	67	\$360,755	56	\$194,188

- Notes: 1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY11-12 give a truer picture of the cost of these claims as they have had time to mature.
2. Number of claims represents the number of claims for the year in which the event occurred.
3. Amounts as valued on June 30, 2014, as reported by the RiskMaster system.
4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**AUTO PHYSICAL DAMAGE SUMMARY
FY11-12 TO FY13-14**

Department	FY11-12		FY12-13		FY13-14	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
ADULT PROBATION	28	\$5,167	23	\$15,209	25	\$18,914
AIR QUALITY	5	\$3,834	5	\$9,644	1	\$517
ANIMAL CONTROL	15	\$178	14	\$4,182	21	\$2,380
CLERK OF SUPERIOR COURT	2	\$1,613	2	\$0	1	\$0
CONSTABLES	5	\$18,721	4	\$4,112	6	\$5,679
COUNTY ATTORNEY	6	\$4,620	8	\$5,809	10	\$1,374
ENVIRONMENTAL SERVICES	14	\$7,334	18	\$26,868	13	\$8,262
EQUIPMENT SERVICES	4	\$0	1	\$0	1	\$0
FACILITIES MANAGEMENT	6	\$8,988	2	\$0	3	\$1,253
FLOOD CONTROL DISTRICT	12	\$3,327	14	\$35,060	13	\$1,941
JUVENILE PROBATION	6	\$5,507	7	\$6,025	6	\$62
LEGAL ADVOCATE	2	\$0	0	\$0	0	\$0
LIBRARY DISTRICT	2	\$111	2	\$907	0	\$0
MCDOT	30	\$21,672	30	\$36,185	28	\$71,202
MEDICAL EXAMINER	3	\$5,134	1	\$1,135	1	\$0
OFFICE OF ENTERPRISE TECH	2	\$3,670	1	\$0	0	\$0
PARKS & RECREATION	1	\$0	0	\$0	5	\$8,617
PLANNING & DEVELOPMENT	5	\$7,688	1	\$694	2	\$243
PROTECTIVE SERVICES	1	\$932	2	\$1,311	0	\$0
PUBLIC DEFENDER	4	\$8,831	0	\$0	1	\$0
PUBLIC HEALTH	4	\$4,269	3	\$500	2	\$2,307
RISK MANAGEMENT	2	\$0	1	\$1,242	0	\$0
SHERIFF	172	\$154,899	153	\$225,127	171	\$110,647
TRIAL COURTS	2	\$0	0	\$0	0	\$0
ALL OTHERS	3	\$246	6	\$3,178	7	\$0
TOTALS	336	\$266,742	298	\$377,187	317	\$233,397

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY11-12 give a truer picture of the cost of these claims as they have had time to mature.
 2. Number of claims represents the number of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2014, as reported by the RiskMaster system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**ENVIRONMENTAL PROPERTY DAMAGE
FY11-12 TO FY13-14**

Department	FY11-12		FY12-13		FY13-14	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
RISK MANAGEMENT	0	\$0	1	\$21,432	0	\$0
TOTALS	0	\$0	1	\$21,432	0	\$0

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY11-12 give a truer picture of the cost of these claims as they have had time to mature.
 2. Number of claims represents the number of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2014, as reported by the RiskMaster system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**GENERAL LIABILITY LOSS SUMMARY
FY11-12 TO FY13-14**

Department	FY11-12		FY12-13		FY13-14	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
ADULT PROBATION	4	\$0	0	\$0	1	\$0
ANIMAL CONTROL	9	\$1,443	13	\$15,566	10	\$2,440
CLERK OF SUPERIOR COURT	3	\$0	1	\$0	0	\$0
CONSTABLES	2	\$21,425	2	\$21,425	0	\$0
CORRECTIONAL HEALTH	2	\$0	1	\$0	0	\$0
COUNTY ATTORNEY	29	\$16,037	19	\$2,574	7	\$70
ENVIRONMENTAL SERVICES	2	\$0	1	\$0	2	\$500
FACILITIES MANAGEMENT	4	\$12,345	5	\$1,834	5	\$2,893
FINANCE	2	\$0	0	\$0	0	\$0
FLOOD CONTROL DISTRICT	3	\$8,845	5	\$530	2	\$0
HUMAN SERVICES	2	\$0	2	\$0	0	\$0
JUSTICE COURTS	4	\$1,348	3	\$383	0	\$0
LEGAL ADVOCATE	2	\$0	2	\$6,023	0	\$0
LEGAL DEFENDER	2	\$8,069	2	\$99,472	0	\$0
LIBRARY DISTRICT	2	\$500	0	\$0	1	\$0
MCDOT	26	\$10,312	33	\$837	26	\$635
MEDICAL EXAMINER	2	\$10,330	1	\$0	2	\$0
PLANNING & DEVELOPMENT	1	\$0	1	\$0	1	\$740
PUBLIC DEFENDER	16	\$33,720	8	\$6,727	6	\$1,281
PUBLIC DEFENSE SERVICES	1	\$0	1	\$0	0	\$0
PUBLIC FIDUCIARY	5	\$0	2	\$7,500	1	\$0
PUBLIC HEALTH	5	\$12,800	2	\$0	3	\$0
SHERIFF	134	\$462,814	188	\$153,813	100	\$8,289
TRIAL COURTS	13	\$0	8	\$891	9	\$0
ALL OTHERS	50	\$48,246	44	\$0	24	\$1,500
TOTALS	324	\$648,235	343	\$317,575	200	\$18,346

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY11-12 give a truer picture of the cost of these claims as they have had time to mature.
 2. Number of claims represents the number of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2014, as reported by the RiskMaster system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**MEDICAL MALPRACTICE LOSS SUMMARY
FY11-12 TO FY13-14**

Department	FY11-12		FY12-13		FY13-14	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
CORRECTIONAL HEALTH	47	\$241,336	70	\$1,135,308	28	\$3,433
NON-JURISDICTIONAL	4	\$0	6	\$0	3	\$0
TOTALS	51	\$241,336	76	\$1,135,308	31	\$3,433

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY11-12 give a truer picture of the cost of these claims as they have had time to mature.
 2. Number of claims represents the number of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2014, as reported by the RiskMaster system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**PROFESSIONAL LIABILITY LOSS SUMMARY
FY11-12 TO FY13-14**

Department	FY11-12		FY12-13		FY13-14	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
COUNTY ATTORNEY	4	\$14,406	4	\$45,170	2	\$517
CORRECTIONAL HEALTH	0	\$0	3	\$0	0	\$0
PUBLIC DEFENDER	0	\$0	1	\$3,363	1	\$585
LEGAL DEFENDER	0	\$0	1	\$3,925	0	\$0
TOTALS	4	\$14,406	9	\$52,459	3	\$1,102

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY11-12 give a truer picture of the cost of these claims as they have had time to mature.
 2. Number of claims represents the number of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2014, as reported by the RiskMaster system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**PROPERTY DAMAGE LOSS SUMMARY
FY11-12 TO FY13-14**

Department	FY11-12		FY12-13		FY13-14	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
ADULT PROBATION	0	\$0	2	\$544	1	\$0
AIR QUALITY	1	\$0	2	\$0	1	\$0
ANIMAL CONTROL	8	\$0	3	\$0	3	\$0
CONSTABLES	1	\$0	0	\$0	0	\$0
CORRECTIONAL HEALTH	1	\$0	0	\$0	0	\$0
COUNTY ASSESSOR	1	\$500	0	\$0	0	\$0
ELECTIONS DEPARTMENT	0	\$0	1	\$500	0	\$0
EMERGENCY MANAGEMENT	0	\$0	0	\$0	1	\$0
ENVIRONMENTAL SERVICES	3	\$0	1	\$1,534	1	\$392
FACILITIES MANAGEMENT	13	\$51,611	26	\$157,659	24	\$249,488
FLOOD CONTROL DISTRICT	5	\$4,554	5	\$2,557	7	\$12,062
HUMAN SERVICES	1	\$0	1	\$0	0	\$0
JUVENILE PROBATION	1	\$0	0	\$0	0	\$0
LIBRARY DISTRICT	2	\$0	0	\$0	0	\$0
MCDOT	64	\$314	46	\$12,058	46	\$8,328
OFFICE OF ENTERPRISE TECH	3	\$18,148	0	\$0	0	\$0
PARKS AND RECREATION	5	\$52,686	1	\$0	6	\$28,362
PUBLIC FIDUCIARY	1	\$0	0	\$0.00	0	\$0
PUBLIC HEALTH	6	\$739	4	\$11,450	1	\$0
SHERIFF	22	\$53,004	21	\$57,588	11	\$1,703
SUPERINTENDENT OF SCHOOLS	0	\$0	1	\$0	0	\$0
TRIAL COURTS	1	\$472	3	\$651	0	\$0
WASTE CONTROL	1	\$2,773	1	\$0	1	\$0
TOTALS	140	\$184,799	118	\$244,541	103	\$300,335

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY11-12 give a truer picture of the cost of these claims as they have had time to mature.
 2. Number of claims represents the number of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2014, as reported by the RiskMaster system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**UNEMPLOYMENT LOSS SUMMARY – PAID IN YEAR
FY11-12 TO FY13-14**

Department	FY11-12	FY12-13	FY13-14
	\$ Paid	\$ Paid	\$ Paid
ADULT PROBATION	\$50,375	\$44,095	\$35,817
AIR QUALITY	\$43,242	\$5,037	\$3,617
ANIMAL CARE AND CONTROL	\$11,562	\$7,665	\$11,610
ASSESSOR	\$8,880	\$10,672	\$28,487
CLERK OF SUPERIOR COURT	\$32,349	\$49,309	\$9,385
CONSTABLES	\$7,163	\$0	\$0
CORRECTIONAL HLTH	\$53,198	\$32,616	\$25,112
COUNTY ATTORNEY	\$56,093	\$39,709	\$29,463
ELECTIONS	\$34,192	\$18,237	\$12,149
ENTERPRISE TECHNOLOGY	\$11,270	\$7,958	\$10,295
ENVIRONMENTAL SERVICES	\$7,931	\$6,675	\$1,201
EQUIPMENT SERVICES	\$8,880	\$3,600	\$1,200
HUMAN SERVICES	\$158,193	\$108,495	\$132,416
JUSTICE COURTS	\$21,626	\$20,902	\$22,239
JUVENILE PROBATION	\$42,946	\$14,464	\$1,117
LIBRARY	\$13,722	\$1,259	\$1,893
MEDICAL EXAMINER	\$14,336	\$240	\$1,138
PARKS	\$9,494	\$8,142	\$3,205
PUBLIC FUDICIARY	\$9,430	\$50	\$793
PUBLIC HEALTH	\$59,014	\$45,464	\$23,794
RECORDER	\$6,531	-\$6,279	\$9,134
SHERIFF	\$72,493	\$64,911	\$60,314
SUPERIOR CT/CRIMINAL CT	\$48,191	\$50,487	\$56,759
TREASURER	\$11,552	\$3,313	\$0
ALL OTHERS	\$29,454	\$54,061	\$69,977
TOTALS	\$822,118	\$591,082	\$551,114

- Notes: 1. Dollars paid represents the amount paid for the fiscal year. There are no reserves for unemployment.
2. Amounts as valued on June 30, 2014, as reported by the Advantage Financial System.

**WORKERS' COMPENSATION LOSS SUMMARY
FY11-12 TO FY13-14**

Department	FY11-12		FY12-13		FY13-14	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
ADULT PROBATION	35	\$122,104	47	\$211,558	29	\$176,291
AIR QUALITY	9	\$17,589	6	\$6,893	3	\$728
ANIMAL CONTROL	43	\$150,556	44	\$69,274	31	\$22,093
ASSESSOR	12	\$33,242	9	\$97,147	0	\$0
CLERK OF SUPERIOR COURT	19	\$33,688	23	\$29,337	15	\$8,416
CORRECTIONAL HEALTH	51	\$89,891	42	\$109,285	30	\$98,478
COUNTY ATTORNEY	22	\$140,799	19	\$28,016	12	\$15,252
ELECTIONS DEPARTMENT	4	\$13,273	4	\$5,424	4	\$31,342
ENVIRONMENTAL SERVICES	17	\$7,784	18	\$52,183	12	\$27,423
FACILITIES MANAGEMENT	7	\$3,603	34	\$16,978	9	\$21,526
HUMAN SERVICES	20	\$65,245	27	\$37,065	24	\$15,380
JUSTICE COURTS	10	\$1,574	0	\$0	7	\$9,846
JUVENILE PROBATION	110	\$335,154	68	\$212,442	58	\$138,612
LIBRARY DISTRICT	10	\$67,067	11	\$48,062	8	\$3,882
MEDICAL EXAMINER	7	\$9,746	22	\$24,190	15	\$31,815
OFFICE OF ENTERPRISE TECH	3	\$4,870	7	\$23,040	2	\$3,777
PARKS AND RECREATION	7	\$133,729	5	\$38,162	5	\$56,710
PLANNING AND DEVELOPMENT	3	\$58,384	8	\$10,159	2	\$2,757
PUBLIC DEFENDER	8	\$20,553	9	\$31,199	4	\$7,987
PUBLIC FIDUCIARY	4	\$1,821	1	\$2,873	2	\$609
PUBLIC HEALTH	24	\$40,099	18	\$32,699	19	\$21,271
SHERIFF	562	\$1,429,152	543	\$1,272,742	407	\$448,979
SUPERIOR COURT	25	\$160,064	29	\$137,596	21	\$33,509
TRANSPORTATION	25	\$207,044	18	\$77,791	0	\$0
ALL OTHERS	13	\$24,893	32	\$76,481	56	\$197,941
TOTALS	1050	\$3,171,926	1044	\$2,650,595	775	\$1,374,625

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY11-12 give a truer picture of the cost of these claims as they have had time to mature.
 2. Number of claims represents the number of claims for the year in which the event occurred.
 3. Amounts are as valued on June 30, 2014, as reported by RiskMaster.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.